The Chicago Healthcare System Coalition for Preparedness and Response (CHSCPR) is a collaboration of healthcare organizations and providers, the public health department, and community partners working together to care for our community before, during, and after an emergency.

The City of Chicago is one of four directly funded local municipalities by the Administration for Strategic Preparedness and Response (ASPR). CHSCPR is the only healthcare coalition (HCC) for the City of Chicago and EMS Region 11 that is funded by the Chicago Department of Public Health. The other 10 EMS Regions in Illinois, each with a local HCC, are funded by the Illinois Department of Public Health.
EXECUTIVE COMMITTEE

Public Health Chair
Chicago Department of Public Health

Healthcare Chair
John H. Stroger, Jr. Hospital of Cook County

Healthcare Vice Chair
Loretto Hospital

Healthcare Past Chair
Northwestern Memorial Hospital

Regional Hospital Coordinating Center
Advocate Illinois Masonic Medical Center

At-Large Members
Ann and Robert H. Lurie Children’s Hospital of Chicago
The Clare

Emergency Medical Services
Chicago Fire Department

Fiduciary Agent and Program Support
Illinois Health and Hospital Association

CHAIRS

Information Sharing
Ascension Sts. Mary & Elizabeth

Responder Safety and Health
Advocate Trinity Hospital

Training and Exercise
Roseland Community Hospital

CONTENTS

Membership.........................................................4
Hospitals............................................................5
Participating Healthcare Partners...............6-7
Training ...............................................................8
Exercise .............................................................9
Information Sharing........................................10
Emergency Operations Coordination.........11
Medical Surge ...............................................12
Responder Safety & Health.......................13
COVID-19........................................................14
Participating member organizations include, but are not limited to, the following Chicago healthcare and supporting organizations: acute care, specialty and long-term acute care hospitals; public health; emergency medical services; emergency management agency; long-term care facilities; dialysis centers; Federally Qualified Health Centers (FQHCs); hospice; ambulatory surgery centers; mental health centers; organ procurement organizations; and home health agencies.

*CHSCPR has 199 active members and contacts for 456 healthcare organizations.
# Hospitals

- Advocate Aurora Illinois Masonic Medical Center
- Advocate Aurora Trinity Hospital
- Ann & Robert H. Lurie Children’s Hospital of Chicago
- Ascension Resurrection Hospital
- Ascension Saint Joseph Hospital - Chicago
- Ascension Sts. Mary & Elizabeth Medical Center
- Community First Medical Center
- Hartgrove Behavioral Health System
- Holy Cross Hospital
- Humboldt Park Health
- Insight Hospital & Medical Center
- Jackson Park Hospital & Medical Center
- Jesse Brown VA Medical Center
- John H. Stroger, Jr. Hospital of Cook County
- Kindred Chicago Market
- La Rabida Children’s Hospital
- Loretto Hospital
- Montrose Behavioral Health Hospital
- Mount Sinai Hospital
- Northwestern Memorial Hospital
- Provident Hospital of Cook County
- RML Specialty Hospital Chicago
- Roseland Community Hospital
- Rush University Medical Center
- Saint Anthony Hospital
- Shirley Ryan Abilitylab
- Shriners Hospitals for Children
- South Shore Hospital
- St. Bernard Hospital & Health Care Center
- Swedish Hospital
- Thorek Memorial Hospital
- Thorek Memorial Hospital – Andersonville
- University of Chicago Medical Center
- UI Health
- Weiss Memorial Hospital
<table>
<thead>
<tr>
<th>PARTICIPATING HEALTHCARE PARTNERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACCESS Community Health Network</td>
</tr>
<tr>
<td>Admiral at the Lake, The</td>
</tr>
<tr>
<td>Advance Home Health Care, Ltd.</td>
</tr>
<tr>
<td>AHS Family Health Center</td>
</tr>
<tr>
<td>Alivio Medical Center</td>
</tr>
<tr>
<td>Ambassador Nursing &amp; Rehabilitation Center</td>
</tr>
<tr>
<td>American Indian Health Service of Chicago, Inc.</td>
</tr>
<tr>
<td>Amita Health Endoscopy Center Lincoln Park</td>
</tr>
<tr>
<td>Aperion Care, Inc.</td>
</tr>
<tr>
<td>Apple Home Health Care</td>
</tr>
<tr>
<td>Aspire Home Health</td>
</tr>
<tr>
<td>At HomeHealth, Inc.</td>
</tr>
<tr>
<td>Autumn Green at Midway Village</td>
</tr>
<tr>
<td>Barton Healthcare</td>
</tr>
<tr>
<td>Beacon Care Center</td>
</tr>
<tr>
<td>Belmont Village Senior Living - Lincoln Park</td>
</tr>
<tr>
<td>Belmont/Harlem Surgery Center, LLC</td>
</tr>
<tr>
<td>Best Home Healthcare Network</td>
</tr>
<tr>
<td>Birchwood Plaza Nursing &amp; Rehabilitation Center</td>
</tr>
<tr>
<td>Bryn Mawr Care</td>
</tr>
<tr>
<td>Cardio-Care Inc, Home Health Agency, Center for Gynecology and Cosmetics</td>
</tr>
<tr>
<td>Center Home for Hispanic Elderly</td>
</tr>
<tr>
<td>Central Healthcare, Inc.</td>
</tr>
<tr>
<td>Chalet Living and Rehab</td>
</tr>
<tr>
<td>Chicago Family Health Center</td>
</tr>
<tr>
<td>Christian Community Health Center</td>
</tr>
<tr>
<td>Circle Medical Management</td>
</tr>
<tr>
<td>Client Home Healthcare</td>
</tr>
<tr>
<td>Columbus Manor Residential Care Home</td>
</tr>
<tr>
<td>Comfort Care Home Health Care</td>
</tr>
<tr>
<td>Continental Nursing &amp; Rehabilitation Center</td>
</tr>
<tr>
<td>Crown Home Health Agency, Inc.</td>
</tr>
<tr>
<td>DaVita</td>
</tr>
<tr>
<td>Dialysis Care Center (DCC)</td>
</tr>
<tr>
<td>Direct Home Healthcare, Inc</td>
</tr>
<tr>
<td>Distinct HealthCare</td>
</tr>
<tr>
<td>Erie Family Health Centers</td>
</tr>
<tr>
<td>Esperanza Home Health Care, Inc.</td>
</tr>
<tr>
<td>Excel Renal Care Services LLC</td>
</tr>
<tr>
<td>Foster Health and Rehabilitation</td>
</tr>
<tr>
<td>Fresenius Kidney Care</td>
</tr>
<tr>
<td>Good Health Home Care, Inc.</td>
</tr>
<tr>
<td>Good Shepherd Healthcare LLC</td>
</tr>
<tr>
<td>Great Paragon Healthcare Inc.</td>
</tr>
<tr>
<td>Greenview Place / The Renaissance Companies</td>
</tr>
<tr>
<td>Hamdard Health Alliance</td>
</tr>
<tr>
<td>Hartwell Place</td>
</tr>
<tr>
<td>Heartland Alliance Health</td>
</tr>
<tr>
<td>Heartland Health Centers</td>
</tr>
<tr>
<td>Howard Brown Health</td>
</tr>
<tr>
<td>iCare Home Health</td>
</tr>
<tr>
<td>IWS Family Health</td>
</tr>
<tr>
<td>JourneyCare</td>
</tr>
<tr>
<td>Lakefront Nursing and Rehab</td>
</tr>
<tr>
<td>Lakeview Rehabilitation and Nursing Center</td>
</tr>
<tr>
<td>Lawndale Christian Health Center</td>
</tr>
<tr>
<td>Liberty Home Health Care, Inc.</td>
</tr>
<tr>
<td>Little Sisters of the Poor St. Mary's Home</td>
</tr>
<tr>
<td>Loving Home Health Corporation</td>
</tr>
<tr>
<td>Maryville Children's Healthcare Center</td>
</tr>
</tbody>
</table>
PARTICIPATING HEALTHCARE PARTNERS

Mercy Circle
Midwest Kidney Center
Misericordia
Nephron Dialysis Center Ltd
Nightengale of Chicago, Inc.
NovaMed Surgery Center of Chicago Northshore
Oasis Hospice & Palliative Care
Paul House & Health Care Center
Peterson Park Health Care Center
Premier Point Home Health
Prestige Home Health Services Inc.
Rainbow Beach Care Center
River North Sameday Surgery
Saint Thomas Home Healthcare Inc
Select Home Care, Inc.
Shifa Dialysis LLC
Sidney Hillman Health Centre
Smith Village
South Loop Endoscopy and Wellness Center
Southpoint Nursing and Rehabilitation Center
St. Francis of Assisi Healthcare, Inc.
Symphony of Chicago West
The Boulevard
The Carlton Healthcare and Rehabilitation Centre
The Clare
The Clayton
The Danish Home of Chicago
The Mosaic of Lakeshore
The Selfhelp Home, Inc.
The Surgery Center at 900 North Michigan Ave
U.S. Home Health Care, Inc.
U.S. Renal Care
Unity Hospice of Chicagoland
Uptown Care & Rehab Center
Warren Barr Gold Coast
Woodbridge Nursing Pavilion
Identify and assess the preparedness to respond to an emergency by developing the necessary knowledge, skills, and abilities of HCC members’ workforce.

**Courses Offered**

Thirty-seven trainings were completed over the course of the budget year ranging a spectrum of competencies from Advanced Burn Life Support (ABLS) to pediatrics and spanning care settings from hospitals to LTC and dialysis centers.

Healthcare providers, who directly participate in the management of respiratory and/or cardiovascular emergencies and cardiopulmonary arrest in pediatric patients, had an opportunity to take Pediatric Advanced Life Support (PALS) renewal/initial courses.

Three hospitals received tailored decontamination operation training, aiming to improve the knowledge and practice of the first receiver staff.

Hospitals, long-term care facilities, and dialysis centers received Juvare EMResource™ and EMTrack™ online training sessions. Basic EMResource™ and EMTrack™ training included logging in, system navigation setting notification preferences, responding to events as well as basic patient entry. Advanced courses in EMResource™ and EMTrack™ taught users facility and resource management, forms, reports, and user management. Over 100 partners attended the trainings.

**All Partner Meetings Highlights**

The Training and Exercise Committee unveiled the Non-Hospital Partners Off-the-Shelf Exercise – Catastrophic Tornado.

Jennifer Seo, MD, JD, FAAP, Chief Medical Officer at CDPH presented COVID-19: Reflections on What Was and is and a Look Towards the Future.

Amy Russer, Director, Emergency Management & Business Continuity, Northwestern Memorial HealthCare provided a high-level overview of The Joint Commission’s New and Revised Emergency Management Standards.

NAMI Chicago’s Executive Director, Alexa James, provided an engaging presentation on resiliency within the workforce. She provided tools that mid-managers could leverage during that time in their day-to-day operations.

*Presentations and off-the-shelf exercise are on the Coalition’s website [www.chscpr.org](http://www.chscpr.org).*
EXERCISE

Conduct joint exercises highlighting practical regulatory and compliance issues that assess the HCC’s readiness by identifying resource needs and gaps before, during, and after an emergency.

**Medical Response Surge Exercise (MRSE):** The MRSE is an operations-based exercise designed to test and evaluate capabilities and functions in a realistic, real-time environment. Together, Illinois EMS Regions 7 and 11 Healthcare Coalitions conducted this exercise. Over 400 participants representing 37 acute care hospitals, multiple EMS agencies, Emergency Management Agencies, Chicago Department of Public Health (CDPH), Chicago Fire Department, the Region 7 Regional Hospital Coordinating Center (RHCC), Region 11 RHCC, and the Mutual Aid Box Alarm System (MABAS) Illinois participated. The MRSE demonstrated a multi-region/multi-HCC approach to a medical surge equal to 20% of all staffed beds across both regions. The RHCCs, EMS, hospitals, and public health coordinated identification of resources such as transport mechanisms, available medical beds, and other resources relevant to this type of response in a functional exercise.

**Full Scale Exercise (FSE):** Over 400 stakeholders participated (hospitals, home health agencies, long term care facilities, dialysis centers, FQHC, and CDPH). The FSE provided an opportunity for public health and healthcare partners in the Coalition to operationally address coordinated command and control, medical surge, information sharing, security procedures, and continuity of operations in response to a mass casualty incident occurring at a large event in Chicago.
Information Sharing: Multijurisdictional, multidisciplinary exchange of public health and medical-related information and situational awareness between the healthcare system and partners.

The Coalition conducted routine tests and drills of the STARCOM21 and HCRS radios, which enhanced user base 24/7 capability and response rates as redundant communication systems. Drill participation exceeded an 80% response rate through monthly routine drills and regular follow up with all facilities that missed a drill.

Redesigned the CHSCPR websites (ChicagoHealthcareReady.org and CHSCPR.org) to bolster information sharing, training, and redundant communication among HCC members and partners.

Completed Juvare EMResource™ reconciliation project resulting in over 200 updates to the system. New contact requirements were added to support 24/7 communication response.

Registered more than 50 healthcare coalition members and partners for members-only access to CHSCPR.org, facilitating access to emergency preparedness technical resources and For Official Use Only (FOUO) information.
Develop processes for notification and information exchange related to healthcare delivery between relevant response partners, stakeholders, and healthcare organizations to determine immediate resource needs.

A volunteer annex was created to assist volunteer movement within CHSCPR. Requesting facilities have created their own internal plans for the reception and management of volunteers. Although MRC unit’s volunteers and local needs will vary from community to community, all units share the common goal of engaging volunteers in helping their communities on emergency prevention, preparedness, and response.

The Region 11 ICS 205 Communication form was streamlined and updated. Changes to the form improved its efficacy and ease of use. The modified 205 form remains accessible in EMResource™ for use by HCC partners to share critical personnel communication information during real and planned events.
Monitor regional hospital capacity, and support the Region 11 RHCC, through planning, to develop strategies to mitigate medical surge events.

Members of the Medical Surge Committee created the EDAP Survey Workgroup to present to the entire Coalition, in order to prepare for upcoming pediatric site survey and reviews.

The Medical Surge Committee collaborated to operationalize the Regional Medical Operations Coordination Cell (RMOCC) Plan.

Created and introduced a new Volunteer Management Annex based on lessons learned during the pandemic response. The annex consists of five phases: preparation, request processing, mobilization, tracking volunteer use and movement, and demobilization/recovery.

Additional updates were made to the Coalition’s Emergency Operations Plan, Medical Surge Annex, and Resource Request procedures. Those changes define how a member organization can mitigate, prepare, respond, and recover from an incident.

Illinois HELPS, the statewide Emergency System for Advance Registration of Volunteer Health Professionals (ESAR-VHP), allows volunteers to become part of a disaster alert system and respond to a significant disaster or public health emergency. Volunteers in Chicago affiliate with the Chicago Medical Reserve Corps (MRC). There are 2,604 volunteers registered in the Chicago MRC.
RESPONDER SAFETY & HEALTH

Develop, refine, and sustain strategies to provide assistance to healthcare organizations with planning, equipping or training their workforce on topics related to workplace safety.

The HCC has developed a protocol to facilitate the replenishment of supplies to support hospital disaster caches. Twenty-seven hospitals and a healthcare partner participated in the disaster cache purchase program where over $350,000 of evacuation, responder, and decontamination supplies were forward deployed.

Pre-deployed burn supplies that were previously expired were replenished and made available in times of a disaster.
Coordinate deployment of supplies and equipment, healthcare system stabilization, and facilitation of uniform situational awareness with information sharing and response coordination during response.

Regional Medical Operations Coordinating Cell (RMOCC): Exercised use of the RMOCC in two large scale events to ensure load-balancing across healthcare facilities and system.

Juvare Exchange®: Initiated Juvare Exchange within EMResource™. This tool assists in overcoming geographical, jurisdictional, and communication barriers to connect public, private, and healthcare sectors.

COVID-19 Supply Purchases: Purchases of supplies to assist in a large scale disaster response included acquisition of additional Powered Air-Purifying Respirators (PAPRs) & filters and fatality management supplies including mortuary racks and body bags in bariatric and pediatric sizes. The Chicago HCC provided continued situational awareness to members during regularly scheduled All Partners meetings related to COVID-19 Community Levels, the CDPH COVID-19 Dashboard, and reminders regarding the resource request process.

Additional Responder Safety and Health supplies were purchased such as PPE, including PAPRs, gowns, and N95 masks. Hamilton ventilators, noted by a Respiratory Therapy workgroup to be the preferred product by the majority of Chicago hospitals, were also purchased to enhance the HCC’s cache of available medical surge equipment.

As the COVID-19 response progressed, CDPH created a COVID-19 Bureau to monitor, respond, and manage COVID-19 levels throughout Chicago. Many of the functions of the COVID-19 response previously managed by the HCC moved into this specialized Bureau. Data collected through EMResource™ from hospital partners related to bed availability and COVID-19 patient data continues to inform the COVID-19 response in Chicago.
The Chicago Healthcare System Coalition for Preparedness and Response, including the development of this document, is funded by the Health and Human Services ASPR Hospital Preparedness Program, awarded to the Chicago Department of Public Health.

www.chscpr.org