

EMTrack New User Guide

Last updated: July 2021

What is EMTrack?

- Intended for use during mass casualty incidents (MCI)
- Tracks patients from triage at the scene of the MCI to the hospital for treatment
- Track patients between hospitals and other healthcare locations

- Patients are tracked via barcoded identification, such as:
 - Triage tags
 - Government issued IDs
 - Wrist band with barcode

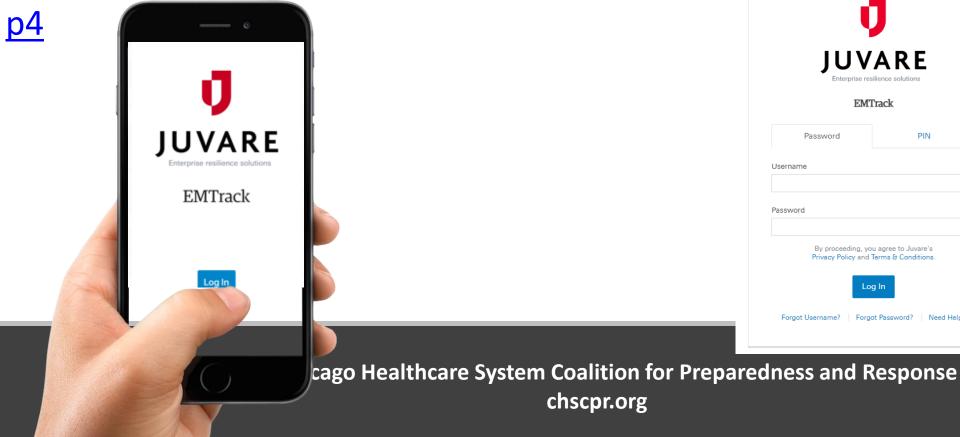
General Overview

- EMTrack is used during unplanned mass casualty incidents, as well as planned events such as:
 - The Chicago Marathon
 - Lollapalooza
 - Chicago Pride events
 - NBA playoffs, etc.
- IDPH holds the Juvare/EMTrack license for the state but CDPH and CFD manage EMTrack for EMS Region 11.

owing Ac	ctive And Pending 🗸			
	Name	Туре	Start Time End Time	Status
0	EMTrack Training Event	MCI	2021-06-28 13:40	Active
0	MDW Drill 2021	Exercise	2021-06-03 16:12	Active
0	Calumet Park CCTA 2021	Exercise	2021-06-03 16:10	Active
0	Lollapalooza 2021	Special Event	2021-05-18 13:30	Active
0	CFD MMRT Training	CFD Special Event	2021-05-14 06:40	Active
0	EMS Private Partners Ongoing Training	Exercise	2020-01-14 12:58	Active

Ways to Access EMTrack

- Phone application:
- https://confluencecontent.juvare.c om/IL/1EMTrackMobileOverview.m



Website: •

https://emtrack.juvare.com/login

Loa li

PIN

Need Help

How It Works

- 1. MCI or planned event occurs
- Patient is given triage tag or color (green, yellow, red, black)

Green = Minor Injuries

Yellow = Serious injuries but not immediately life threatening

Red = Severe injuries that require immediate treatment

Black = Deceased/Unable to survive

3. EMS personnel will scan the triage tag, government issued ID, and/or wristband containing a barcode to enter the patient into the EMTrack system. Patients can also be entered manually through the EMTrack phone application.

- 4. EMS personnel indicate where the patient is being transported and the method of transport.
- Upon arrival at the hospital, patients barcode (triage tag, ID, or wristband) is scanned again to confirm receipt of the patient.
- 6. Hospitals may update patient's current location and add additional medical information into the patient record in EMTrack.

*The same scanning process is used to track patients requiring transportation to another healthcare facility or discharge from the hospital.

Understanding Barcode Scanning

• 1D Barcode (ex: Triage Tags) have vertical lines

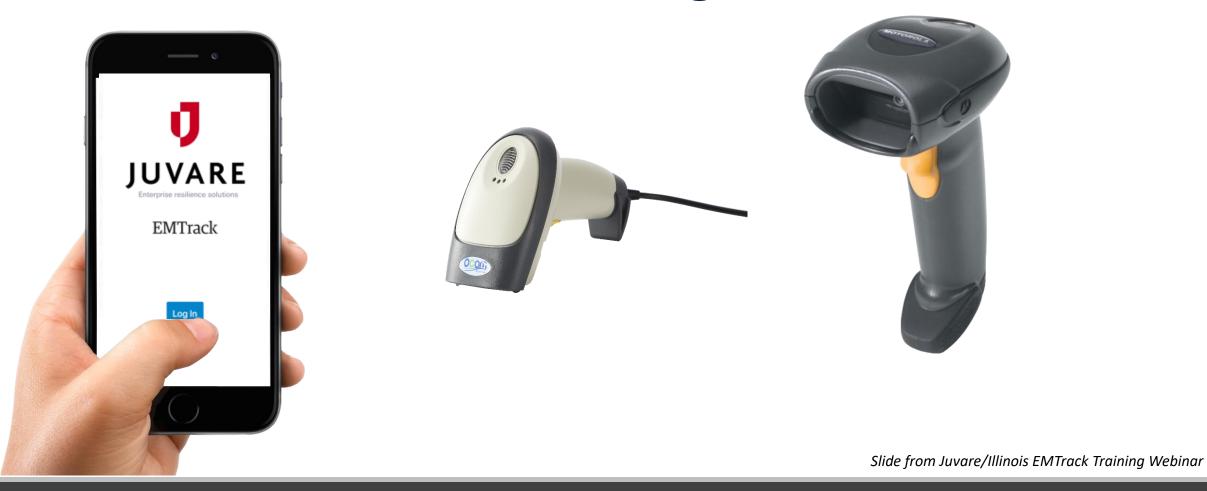


- 2D Barcode (ex: Government Issued ID/Drivers license) have vertical and horizontal lines
- QR Code





Barcode Scanning Devices



Adding a Patient

			Vital Signs		
Daily Patient	Add Daily Patien	t	Vital Signs Evaluation	Blood Pressure	Pulse
Triage	Triage Tag ID			1	
ent Intake Form (Basic)				Respiratory Rate	Temperature
ent Intake Form ailed)	ID #*	*******72c4		\$ SpO2	۴ ◄
	Driver License	Scan Driver License			
uee ination Observation			Date and Time Measured	07/14/2021 11:50	
ination Registration	Age & Gender		Treatment Level	⊖ BLS ⊖ ALS	
ination Screening	Age	Years 🔻 🗆 Approximate Age		Comments	
ination Administration	Gender *	⊖ Male			le le
ination Discharge		○ Female ○ Unknown			
			Transport		
	Chief Complaint		Destination Location	Select or search	•
	Complaint Category	Select or search	Sub Location	Select or search	•
		Complaint Description	Comments		
			Provider	Select or search	•
	Incident Involvement	Select or search	Unit	Select or search	•
			ETA (mins)	~	

Dashboard Filters Patient In	cago ▼ Profile Log Out Incidents Reports Property	Locate Transports	Messages				Search		Sy		۹. ettings	JUVAI
urrent Dashboard: Incident Summary Da	ashboar 🔹 🔹 Incident N	lode										Confi
ummay SAU Cliente Triane Category		00	Summary of Patients On Scene - Triage Category	00	Regional Summary of All Client	ts - Currei	nt Incide	ent Site				6
Patient Total: 1390			Patient Total: 126		Description		•	•	•	•	•	Total
					Calumet Park CCTA 2021: Tria	ige 1	0	0	0	28	0	28
285 644 Red Yellow	323 32 Green Uninjured	96 Black	8 17 31 30 Red Yellow Green Uninjured	40 Black	EMTrack Training Event: 1. Tria	age	8	15	31	0	0	54
Red Yellow	Green Uninjured	Black	Red Yellow Green Uninjured	Black	MDW Drill 2021: Reunification	Site	0	0	0	0	30	30
					MDW Drill 2021: Triage		0	1	0	12	0	13
					Mobile Simulation Lab Training	j: Resp	0	1	0	0	0	1
					Total		8	17	31	40	30	126
ew Transporting Monitor [Patient Total:1	12]	0 ::: 0	Patient Total: 12									
Destination Triage Categ	Mobile Provi Provider Un	it Last Trackin		Count	Last Updated: Wed, 14 Jul 2021	11:07:49	CDT					
Destination Triage Categ Q Saint Anthon Yellow	Mobile Provi Provider Un Other EMS Pediatrics	nit Last Trackin 15 Apr 2020 ^	Description	Count	Last Updated: Wed, 14 Jul 2021 Regional Summary of Facility V			Related	Patients	at a Hos	spital) - (Current F (
Destination Triage Categ Q Saint Anthon Yellow Q University of I Green	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR	nit Last Trackin 15 Apr 2020 2 May 2020 1	Description Holy Cross Hospital	Count	Regional Summary of Facility V			Related		at a Hos		
Destination Triage Categ Q Saint Anthon • Yellow Q University of I • Green Q Little Compa • Yellow	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26	nit Last Trackin 15 Apr 2020 2 May 2020 1 12 Jun 2021	Description Holy Cross Hospital Little Company of Mary	Count 1 1 1 1	Regional Summary of Facility V Description	/iew (All li		Related	Patients	at a Hos	U	Total
Destination Triage Categ Q Saint Anthon Yellow Q University of I Green Q Little Compa Yellow Q St. Mary's Me Yellow	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26 MABAS Bridge412	nit Last Trackin 15 Apr 2020 2 May 2020 1 12 Jun 2021 12 Jun 2021	Description Holy Cross Hospital Little Company of Mary Saint Anthony Hospital	1 * 1 1 1	Regional Summary of Facility V Description Christ Hospital (Advocate)			Related		at a Hos	U 0	Total 24
Destination Triage Categ Q Saint Anthon Yellow Q University of I Green Q Little Compa Yellow Q St. Mary's Me Yellow Q Holy Cross H Yellow	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26 MABAS Bridge412	nit Last Trackin 15 Apr 2020 2 May 2020 1 12 Jun 2021	Description Holy Cross Hospital Little Company of Mary Saint Anthony Hospital St. Mary's Medical Center (AMITA)	Count 1 1 1 1 1 1 1 7	Regional Summary of Facility V Description Christ Hospital (Advocate) Community First Medical	fiew (All li 2 3 0		Related	• 0 0	at a Hos	U 0 0	Total 24 4
Destination Triage Categ Q Saint Anthon Yellow Q University of I Green Q Little Compa Yellow Q St. Mary's Me Yellow Q Holy Cross H Yellow	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26 MABAS Bridge412 MABAS Cal32	nit Last Trackin 15 Apr 2020 ▲ 2 May 2020 1 12 Jun 2021 12 Jun 2021 12 Jun 2021	Description Holy Cross Hospital Little Company of Mary Saint Anthony Hospital St. Mary's Medical Center (AMITA)	1 * * * * * * * * * * * * * * * * * * *	Regional Summary of Facility V Description Christ Hospital (Advocate) Community First Medical EDWARD HINES VA	Fiew (All In 23 0 0		• 0 3 1	 0 0 0 0 	 0 0 0 0 	U 0 0 0	Total 24 4 1
Destination Triage Categ Saint Anthon Yellow University of I Green Little Compa Yellow St. Mary's Me Yellow Holy Cross H Yellow Training Hos Yellow	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26 MABAS Bridge412 MABAS Cal32 Chicago Fire M3	nit Last Trackin 15 Apr 2020 2 May 2020 1 12 Jun 2021 12 Jun 2021 12 Jun 2021 28 Jun 2021	Description Holy Cross Hospital Little Company of Mary Saint Anthony Hospital St. Mary's Medical Center (AMITA)	1 * * * * * * * * * * * * * * * * * * *	Regional Summary of Facility V Description Christ Hospital (Advocate) Community First Medical EDWARD HINES VA Elmhurst Hospital	Fiew (All h 23 0 0 0	ncident- 1 1 0 3	Related 0 0 3 1 8 3	• 0 0	at a Hos	U 0 0 0 0	Total 24 4 1 11
Destination Triage Categ Q Saint Anthon Yellow Q University of I Green Q Little Compa Yellow Q St. Mary's Me Yellow Q Holy Cross H Yellow Q Training Hos Yellow Q Training Hos Green	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26 MABAS Bridge412 MABAS Cal32 Chicago Fire M3 Chicago Fire 12	nit Last Trackin 15 Apr 2020 2 May 2020 1 12 Jun 2021 12 Jun 2021 12 Jun 2021 28 Jun 2021 1 Jul 2021 09	Description Holy Cross Hospital Little Company of Mary Saint Anthony Hospital St. Mary's Medical Center (AMITA) Training Hospital	1 * * * * * * * * * * * * * * * * * * *	Regional Summary of Facility V Description Christ Hospital (Advocate) Community First Medical EDWARD HINES VA	Fiew (All In 23 0 0		• 0 3 1 8	 • •<	 0 0 0 0 0 0 	U 0 0 0 0 0 0	Total 24 4 1
Destination Triage Categ Q Saint Anthon Yellow Q University of I Green Q Little Compa Yellow Q St. Mary's Me Yellow Q Holy Cross H Yellow Q Training Hos Yellow Q Training Hos Green Q Training Hos Green	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26 MABAS Bridge412 MABAS Cal32 Chicago Fire M3 Chicago Fire 12 Chicago Fire 12	nit Last Trackin 15 Apr 2020 2 May 2020 1 12 Jun 2021 12 Jun 2021 12 Jun 2021 28 Jun 2021 1 Jul 2021 09 1 Jul 2021 09	Description Holy Cross Hospital Little Company of Mary Saint Anthony Hospital St. Mary's Medical Center (AMITA) Training Hospital	1 * * * * * * * * * * * * * * * * * * *	Regional Summary of Facility V Description Christ Hospital (Advocate) Community First Medical EDWARD HINES VA Elmhurst Hospital Holy Cross Hospital	Fiew (All h 23 0 0 0	ncident- 1 1 0 3	• 0 3 1 8	 • •<	 0 0 0 0 0 0 	U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Total 24 4 1 11 131
Destination Triage Categ Q Saint Anthon Yellow Q University of I Green Q Little Compa Yellow Q St. Mary's Me Yellow Q Holy Cross H Yellow Q Training Hos Yellow Q Training Hos Green Q Training Hos Green Q Training Hos Green	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26 MABAS Bridge412 MABAS Cal32 Chicago Fire M3 Chicago Fire 12 Chicago Fire 12 Chicago Fire 12	nit Last Trackin 15 Apr 2020 2 May 2020 1 12 Jun 2021 12 Jun 2021 12 Jun 2021 28 Jun 2021 1 Jul 2021 09 1 Jul 2021 09	Description Holy Cross Hospital Little Company of Mary Saint Anthony Hospital St. Mary's Medical Center (AMITA) Training Hospital	1 * * * * * * * * * * * * * * * * * * *	Regional Summary of Facility V Description Christ Hospital (Advocate) Community First Medical EDWARD HINES VA Elmhurst Hospital Holy Cross Hospital Illinois Masonic Medical C	Fiew (All h 23 0 0 0	ncident- 1 1 0 3	• 0 3 1 8	 • •<	 0 0 0 0 0 0 	U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Total 24 4 1 11 131 2
Destination Triage Categ Saint Anthon Yellow University of I Green Little Compa Yellow Little Compa Yellow St. Mary's Me Yellow Holy Cross H Yellow Training Hos Yellow Training Hos Green Training Hos Green	Mobile Provi Provider Un Other EMS Pediatrics Other EMS OR MABAS West26 MABAS Bridge412 MABAS Cal32 Chicago Fire 12 Chicago Fire 12	nit Last Trackin 15 Apr 2020 2 May 2020 1 12 Jun 2021 12 Jun 2021 12 Jun 2021 28 Jun 2021 1 Jul 2021 09 1 Jul 2021 09 1 Jul 2021 09 1 Jul 2021 09	Description Holy Cross Hospital Little Company of Mary Saint Anthony Hospital St. Mary's Medical Center (AMITA) Training Hospital	1 * * * * * * * * * * * * * * * * * * *	Regional Summary of Facility V Description Christ Hospital (Advocate) Community First Medical EDWARD HINES VA Elmhurst Hospital Holy Cross Hospital Illinois Masonic Medical C Jackson Park Hospital	Fiew (All h 23 0 0 0	ncident- 1 1 0 3	• 0 3 1 8	 • •<	 0 0 0 0 0 0 	U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Total 24 4 1 11 131 2 9

Last Updated: Wed, 14 Jul 2021 11:07:49 CDT

		ard Filte	ers Patient In	cidents Renor	ts Property Lo		I Clients	[Patient Tota	:644]		
nt Dashboard: Incident Summary Dashboar 🔻 Incident Mode							Views	▼ I≣ Actio	ns 🔻		
		oard: Inc	ident Summary Das	hboar 👻	Incident Mode			Age	Gender	Provider Evaluation	Tracking Summary
mary of All Clients - Triage Category	00	Il Clients					€	13 - 19 YR	Female	Yellow - COUGH, tachycardia	Transporting to Saint Anthony Hosp
							€			Yellow	Transporting to Little Company of M
		1390					€			Yellow	Transporting to St. Mary's Medical
ent Total: 1390							Ð	20 - 39 YR	Female	Yellow	Transporting to Holy Cross Hospita
			644	323 Green	32 Uninjured	96 Blac	Q	60+ YR	Female	Yellow	Transporting to Training Hospital vi
		*	Yellow G	Green Uninjured		Blac	€	60+ YR	Female	Yellow	Transporting to Training Hospital vi
285 644 323 32	96						€	40 - 59 YR	Female	Yellow - CHF	No Longer Tracking
Red Yellow Green Uninjured	Black						Ð,	40 - 59 YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking
							Q	60+ YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking
						-	e,	20 - 39 YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking
		ed					€	20 - 39 YR	Male	Yellow - RESPIRATORY DISTRES	No Longer Tracking
		I: Wed, 14 J	Jul 2021 11:40:24 CE				Ð	40 - 59 YR	Male	Yellow - BRADYCARDIA	At Mount Sinai Hospital - ED - Mai
		lew Transp					Q	20 - 39 YR	Male	Yellow - COUGH	No Longer Tracking
							Ð	60+ YR	Female	Yellow - COUGH	At Mount Sinai Hospital - 4 North
10		12					Q	40 - 59 YR	Male	Yellow - COUGH	No Longer Tracking
specified		-					Q	40 - 59 YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking
Updated: Wed, 14 Jul 2021 11:40:24 CDT							Q	20 - 39 YR	Female	Yellow - COUGH, cough, fever, bo	At Mount Sinai Hospital - ED - Mai
							Q	60+ YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking
							Q	60+ YR	Male	Yellow - Other, SOB, FEBRILE	No Longer Tracking
							Q	20 - 39 YR	Male	Yellow - Other	No Longer Tracking
		_					Q	60+ YR	Female	Yellow - CHEST PAIN, CP/SOB	No Longer Tracking
							Q	40 - 59 YR	Male	Yellow - SICK (W/ FEVER), FEVE	No Longer Tracking
							€	60+ YR	Female	Yellow - Other	At Holy Cross Hospital - CICU
	Last U	pdated: Wed, 14 J	Jul 2021 11:40:24 CE				Q	13 - 19 YR	Male	Yellow - Other	No Longer Tracking
							Q	60+ YR	Female	Yellow - Other	No Longer Tracking
		Destination	Triage Categ	Mobile Provi	Provider Unit	Last Tra	Q	40 - 59 YR	Female	😑 Yellow - Other	At Holy Cross Hospital - 4th Floor
	Ð	Little Compa	Yellow	MABAS		12 Jun 2	€	60+ YR	Male	😑 Yellow - Other	No Longer Tracking
		St. Marv's Me	 Yellow 	MABAS	Bridge412	12 Jun 2	€	20 - 39 YR	Female	😑 Yellow - Other	No Longer Tracking
		Saint Anthon	 Yellow 	Other EMS	Pediatrics	15 Apr 2	Q	60+ YR	Female	😑 Yellow - Other	No Longer Tracking
		University of I	Green	Other EMS	OR	2 May 20	€	40 - 59 YR		😑 Yellow - Other	No Longer Tracking
		Holy Cross H	Yellow	MABAS	Cal32		x x	Deres 4	of 13 💙	N O	Displaying Patients 1 - 5

EM Irack - Nicke Weston Chic	cago 👻 🕴 Profile	Log Out							- =	Views	- Actio	ns v			
Dashboard Filters Patient I	ncidents Rep	orts Property I	Locate T		ts [Patient Total	-		8			Age	Gender	Provider Evaluation	Tracking Summary	
				View	/s 🔻 🏢 Actio	ns 💌				Ð,			Yellow	Transporting to St. Mary	's Medical Ce.
nt Dashboard: Incident Summary Da	ishboar 👻	Incident Mode			Age	Gender	Provider Evaluation	Tracking Summary		Ð,			Yellow	Transporting to Little Cor	mpany of Mar
				- ভ	13 - 19 YR	Female	Yellow - COUGH, tachycardia	Transporting to Saint Anthony Hospita		Ð.	13 - 19 YR	Female	Yellow - COUGH, tachycardia	Transporting to Saint Ant	thony Hospita
				⊡€			Yellow	Transporting to Little Company of Mar		Ð.	20 - 39 YR	Female	Yellow	Transporting to Holy Cro	2 1
nt Total: 1390				Q			- Tenou	Transporting to St. Mary's Medical Ce		⊙	60+ YR	Female	Yellow	Transporting to Training	
				Q	20 - 39 YR	Female	Yellow	Transporting to Hely Cross Hospital vi		Ð,	60+ YR	Female	Yellow	Transporting to Training	
285 644 Red Yellow	323 Green	32 Uninjured	96 Blaci	€	60+ YR	Female	Yellow	Transporting to Training nospital via Mo		æ			tion: 000168697050		🗙 junty)
Red Tellow			Diaci	Q	60+ YR	Female	Yellow	Transporting to Training Hospital via 3		€.	10				() Juney)
				Q	40 - 59 YR	Female	Yellow - CHF	No Longer Tracking		Q	40 -		Transport Receive	C> Discharge More -	
				Q	40 - 59 YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking		Q Q	40 -				
				€	60+ YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking				ig Number: 0001	68697050		
10				€	20 - 39 YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking		Q	13 - Name: Age: 17	7 yrs			
pecified				Θ	20 - 39 YR	Male	Yellow - RESPIRATORY DISTRES	No Longer Tracking		Ð,		r: Female			
Jpdated: Wed, 14 Jul 2021 11:40:24 0				€	40 - 59 YR	Male	Yellow - BRADYCARDIA	At Mount Sinai Hospital - ED - Main ED		Ð,		Category: Yellow			
				€	20 - 39 YR	Male	Yellow - COUGH	No Longer Tracking		⊕,			OUGH - tachycardia porting to Saint Anthony Hospital [Pediatrics]	via Pediatrics	(AMITA
nt Total: 12			- 1	€	60+ YR	Female	Yellow - COUGH	At Mount Sinai Hospital - 4 North		Ð,	20 - ETA: O				(AMITA
it lotal: 12				Q	40 - 59 YR	Male	Yellow - COUGH	No Longer Tracking		⊖,					
				€	40 - 59 YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking		Ð,					Center (F
6 6 Green				€	20 - 39 YR	Female	Yellow - COUGH, cough, fever, bo	At Mount Sinai Hospital - ED - Main ED		€,					
enow oreen				Q	60+ YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking		Ð.	13 -				ter
				€	60+ YR	Male	Yellow - Other, SOB, FEBRILE	No Longer Tracking		Ð,	60+				
				€	20 - 39 YR	Male	Yellow - Other	No Longer Tracking		œ.	13				_
				€	60+ YR	Female	Yellow - CHEST PAIN, CP/SOB	No Longer Tracking		⊙.	121			Done	DADIO
				Q	40 - 59 YR	Male	Yellow - SICK (W/ FEVER), FEVE	No Longer Tracking		Q Q			- X/ II		PARK)
Jpdated: Wed, 14 Jul 2021 11:40:24 0	DT			€	60+ YR	Female	😑 Yellow - Other	At Holy Cross Hospital - CICU		©.			 Yellow 	At MDW Drill 2021: Triag	je
				€	13 - 19 YR	Male	Yellow - Other	No Longer Tracking		- 1			 Yellow 	At Holy Cross Hospital	
				€	60+ YR	Female	😑 Yellow - Other	No Longer Tracking		⊖,	20 - 39 YR	Male	Yellow	At Stroger Hospital (Coo	k County)
D II II D I	Mobile Provi	. Provider Unit	Last Tra	€	40 - 59 YR	Female	Yellow - Other	At Holy Cross Hospital - 4th Floor GMF		⊕,			Yellow	At MacNeal	
Destination Triage Categ	MABAS	West26	12 Jun 2	€	60+ YR	Male	😑 Yellow - Other	No Longer Tracking	2	Ð,			Yellow	At University of Chicago	Medical Cer
Little Compa O Yellow				€	20 - 39 YR	Female	Yellow - Other	No Longer Tracking	2	Ð,	13 - 19 YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking	
	MABAS	Bridge412	12 Jun 2	•											
Little Compa 😑 Yellow		Bridge412 Pediatrics	12 Jun 2 15 Apr 2	Q	60+ YR	Female	Yellow - Other	No Longer Tracking	2	Ð,	60+ YR	Male	Yellow - BREATHING DIFFICULTY	No Longer Tracking	
Little Compa O Yellow St. Mary's Me Yellow	MABAS			•	60+ YR 40 - 59 YR	Female	 Yellow - Other Yellow - Other 	No Longer Tracking v	2	~	60+ YR 40 - 59 YR	Male Male	 Yellow - BREATHING DIFFICULTY Yellow - FLU SYMPTOMS 	No Longer Tracking No Longer Tracking	

Questions about when to use EMTrack or further details on how to use EMTrack \rightarrow email <u>CHSCPR@team-iha.org</u>