

Accomplishments

JULY 2022 – JUNE 2023





The Chicago Healthcare System Coalition for Preparedness and Response (CHSCPR) is a collaborative of healthcare organizations and providers, the public health department, and community partners working together to care for our community before, during, and after an emergency.

The City of Chicago is one of four directly funded local municipalities by the Administration for Strategic Preparedness and Response (ASPR). CHSCPR is the only healthcare coalition (HCC) for the City of Chicago and EMS Region 11 that is funded by the Chicago Department of Public Health (CDPH). The other 10 EMS Regions in Illinois, each with a local HCC, are funded by the Illinois Department of Public Health.

LEADERSHIP & COMMITTEE CHAIRS



EXECUTIVE COMMITTEE

Public Health Chair

Chicago Department of Public Health

Healthcare Chair

Loretto Hospital

Healthcare Vice Chair

Ann and Robert H. Lurie Children's Hospital of Chicago

Healthcare Past Chair

John H. Stroger, Jr. Hospital of Cook County

Regional Hospital Coordinating Center (RHCC)

Advocate Illinois Masonic Medical Center

At-Large Members

Swedish Hospital
The Clare
UChicago Medicine

Emergency Medical Services

Chicago Fire Department

Clinical Advisor

UChicago Medicine

Readiness Response Coordinator

Advocate Illinois Masonic Medical Center

Emergency Management

Office of Emergency Management and Communications

Fiduciary Agent and Program Support

Illinois Health and Hospital Association

CHAIRS

Information Sharing

Ascension Sts. Mary & Elizabeth

Medical Surge

Advocate Illinois Masonic Medical Center

Responder Safety and Health

Sinai Chicago

Training and Exercise

Advocate Trinity Hospital

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MEMBERSHIP

Member organizations include, but are not limited to the following Chicago healthcare organizations: acute care, specialty and long-term acute care hospitals; public health; Emergency Medical Services (EMS) Division of the Chicago Fire Department; emergency management agency; long-term care facilities; dialysis centers; Federally Qualified Health Centers (FQHCs); hospice; ambulatory surgery centers; mental health centers; organ procurement organizations; and home health agencies.

In April 2023, the HCC approved an amended Governance Charter. Key updates included a distinction between Members and Supporting Members; At Large Member definition expansion; addition of the Clinical Advisor role; clarification of Committee Chair expectations; and a clear delineation between Emergency Medical Services and the Chicago Fire Department.



35

Hospitals*



75

Long Term Care Facilities*



71

Dialysis Centers*



51

Other
Stakeholders*

*Active organizations per category

HEALTHCARE SYSTEM PREPAREDNESS—PARTICIPATION

85

Meetings



32

Trainings



10

Drills/Exercises



HOSPITALS

Advocate Illinois Masonic Medical Center

Advocate Trinity Hospital

Ann & Robert H. Lurie Children's Hospital
of Chicago

Ascension Resurrection

Ascension Saint Joseph - Chicago

Ascension Sts. Mary & Elizabeth Medical Center

Community First Medical Center

Hartgrove Behavioral Health System

Holy Cross Hospital

Humboldt Park Health

Insight Hospital & Medical Center

Jackson Park Hospital & Medical Center

Jesse Brown VA Medical Center

John H. Stroger, Jr. Hospital of Cook County

Kindred Chicago Market

La Rabida Children's Hospital

Loretto Hospital

Montrose Behavioral Health Hospital

Mount Sinai Hospital

Northwestern Memorial Hospital

Provident Hospital of Cook County

RML Chicago

Roseland Community Hospital

Rush University Medical Center

Saint Anthony Hospital

Shirley Ryan Abilitylab

Shriners Children's Chicago

South Shore Hospital

St. Bernard Hospital & Health Care Center

Swedish Hospital

Thorek Memorial Hospital

Thorek Memorial Hospital – Andersonville

UChicago Medicine

UI Health

Weiss Memorial Hospital



PARTICIPATING HEALTHCARE PARTNERS

ACCESS Community Health Network

Ada S. McKinley Community Services

Admiral at the Lake, The

Advance Home Health Care, Ltd.

AHS Family Health Center

Alden Estates of Northmoor

Alden Lakeland

Alden Lincoln Park

Alden Village North

Alivio Medical Center

All American Village

Ambassador Nursing & Rehabilitation Center

American Indian Health Service of Chicago, Inc.

Aperion Care, Inc.

Ascension Illinois Endoscopy Center Lincoln Park

Ascension Living Resurrection Village Life Center

Asian Health Coalition

Aspire Home Health

Astoria Place

At HomeHealth, Inc.

Atrium Health Care Center

Austin Oasis, The

Balmoral Nursing Home

Beacon Care & Rehabilitation

Belhaven Nursing and Rehabilitation Center

Belmont Crossing of Lakeview

Belmont Village Senior Living - Lincoln Park

Belmont/Harlem Surgery Center, LLC

Best Home Healthcare Network

Bethesda Rehab & Senior Care

Birchwood Plaza Nursing &
Rehabilitation Center

Bria of Forest Edge

Bryn Mawr Care

Buckingham Pavilion

Cardio Care, Inc. Home Health Agency

Center Home for Hispanic Elderly

Central Healthcare, Inc.

Chalet Living and Rehab

Chicago Family Health Center



PARTICIPATING HEALTHCARE PARTNERS

Christian Community Health Center	Hartwell Place
Circle Medical Management	Heartland Alliance Health
Clark Manor	Howard Brown Health
Clayton Residential Home	iCare Home Health
Client Home Healthcare	IWS Family Health
Columbus Manor Residential Care Home	JourneyCare
Comfort Care Home Health Care	Kensington Place Nursing & Rehabilitation Center
Continental Nursing & Rehabilitation Center	Knight House
Crown Home Health Agency, Inc.	Lakeview Rehabilitation and Nursing Center
Danforth House	Lawndale Christian Health Center
Davis House	Liberty Home Health Care, Inc.
DaVita	Little Sisters of the Poor St. Mary's Home
Dialysis Care Center (DCC)	Little Village Nursing and Rehabilitation Center
Direct Home Health Care Inc.	Loving Home Health Corporation
Distinct HealthCare	Mado Healthcare
Elevate Care Chicago North	Maryville Children's Healthcare Center
Erie Family Health Centers	Mayfield Care Center
Esperanza Home Health Care, Inc.	Medical District Home Dialysis
Estates of Hyde Park, The	Mercy Circle
Excel Renal Care Services LLC	Midwest Kidney Center
Fairmont Care Centre	Misericordia
Fargo Health Care Center	Montgomery Place
Foster Health and Rehabilitation	Nephron Dialysis Center Ltd
Fresenius Kidney Care	Nightengale of Chicago, Inc.
Good Health Home Care, Inc.	Norwood Crossing
Good Shepherd Healthcare LLC	NovaMed Surgery Center of Chicago Northshore
Grasmere Place	Oasis Hospice & Palliative Care
Great Paragon Healthcare Inc.	Park View Rehab Center
Greenview Place	Parkshore Estates
Hamdard Health Alliance	Peterson Park Health Care Center
Hammond House	Princeton Rehab & Health Care Center
Harmony Healthcare and Rehabilitation Center	

PARTICIPATING HEALTHCARE PARTNERS

Rainbow Beach Care Center

River North Sameday Surgery

Saint Thomas Home Healthcare Inc.

Select Home Care, Inc.

Sheridan Village Nursing
and Rehabilitation Center

Shifa Dialysis LLC

Sidney Hillman Health Centre

Smith Village

South Loop Endoscopy and Wellness Center

Southpoint Nursing and Rehabilitation Center

St. Francis of Assisi Healthcare, Inc.

St. Mary of Providence

Symphony Care Network

Tapestry 360 Health

The Boulevard

The Clare

The Danish Home of Chicago

The Mosaic of Lakeshore

The Selfhelp Home, Inc.

The Surgery Center at 900 North Michigan Ave

Thorek Retirement Home

U.S. Home Health Care, Inc.

U.S. Renal Care

Unity Hospice of Chicagoland

Uptown Care & Rehab Center

Warren Barr

Warren Park Health and Living Center

Waterford Care Center, The

Wentworth Rehabilitation & Health Care Center

Wesley Place

Westwood Manor, The

Wilson Care

Winston Manor Nursing Home

Woodbridge Nursing Pavilion



TRAINING

Identifying and assessing the preparedness to respond to an emergency by developing the necessary knowledge, skills, and abilities of HCC member's workforce.

Courses Offered

HCC members participated in training and development initiatives covering emergency communications, use of response software, and emergency care.

Twenty-five clinicians attended an Advanced Burn Life Support (ABLS) course and became certified to care for burn patients within the acute phases of injury. ABLS courses are certified through the American Burn Association (ABA).

Hospitals, long-term care facilities, and dialysis centers took part in Juvare EMResource™ and EMTrack™ online training sessions. Basic EMResource™ and EMTrack™ training included logging in, navigating, setting notification preferences, responding to events as well as basic patient entry. Advanced courses in EMResource™ and EMTrack™ taught users facility and resource management, forms, reports, and user management. Eighty-two partners were trained.

A two-day in person Amateur Radio (HAM) training with Licensing Examination was offered to emergency responders. Attendees learned basic regulations, operating practices, and identifying actions and activities for when a HAM radio would be used during emergency responses. Attendees who passed the licensing examination were supplied with HAM radios.

In June 2023, three one-day hospital decontamination operations-level trainings were provided. The training included hazard identification, incident command system/decontamination procedure overview, practical skills application (PPE and decontamination equipment), equipment setup, and implementation of an emergency decontamination operation.



Stop the Bleed®

Hospital partners ventured into the community to provide Stop the Bleed® training to more than 470 people, using training supplies provided by the HCC. Several sessions were conducted at elementary and high schools.

EXERCISE

Conducting coordinated exercises that highlight applicable regulatory and compliance issues that assess the HCC's readiness by identifying resource needs and gaps before, during, and after an emergency.

The HCC provided its members with a functional exercise on June 1, 2023 with the scenario of a complex coordinated terrorist attack.

The functional exercise afforded over 500 healthcare partners the opportunity to activate incident command, implement facility emergency operation plans, and conduct incident action planning related to a mass casualty incident and security threat. Participating facilities exchanged information over a variety of communication mechanisms to include resource coordination with the CDPH Public Health Emergency Operations Center (PHEOC). Facilities activated their finance and administrative section to perform functions related to cost tracking for the incident response.

Organizations operationally addressed facility security and continuity of operations in a rapidly evolving security threat situation and mass casualty incident (MCI).

Operationally, hospitals received, triaged, and addressed treatment needs for MCI patients.

The HCC also developed an Active Shooter Recovery Tabletop Exercise that members can access via the HCC website (chscpr.org). The exercise is on-demand and can be conducted at any time along with a previously developed weather-related scenario.



INFORMATION SHARING

The coordination and ability to conduct multijurisdictional, multidisciplinary exchange of public health and medical-related information and situational awareness between the healthcare system and partners.

Communication

HCC members and stakeholders received over 175 informative emails from chscpr@team-ihh.org regarding protests, rallies, marches, weather conditions, and special events. Additionally, these emails included essential details on coalition meetings, training opportunities, and radio drills. Furthermore, the emails offered guidance and resources and addressed inquiries from partners such as ASPR, CDPH, IDPH, and others.

There are over 775 contacts in the HCC distribution list.

The HCC's Communications Annex was updated to include current key contact and communications information; recent improvements and tools in the EMResource™ system (e.g. the Document Library and ICS 213 Resource Request form); and, removal of obsolete equipment and processes.

All members of the HCC were asked to access and complete the updated CHSCPR.org member registration form in Spring 2023. This process has and will continue to grant the appropriate access to the secure CHSCPR.org Member Portal; update the HCC's distribution list; and, increase traffic to and familiarity with the website's many resources. Within the Member Portal, the Emergency Preparedness Contacts directory has also been updated and reorganized based on new CHSCPR.org member registrations; a search function has been added; and, resources and tools for members are consistently refreshed (in addition to the website's public-facing news and events sections).

Eight planned STARCOM21 and HCRS radio drills occurred from July 2022 through June 2023, in addition to three special events-related STARCOM21 radio call downs. Participation from over 30 hospitals and healthcare partners in the planned STARCOM21 radio drills averaged 78% (ranging from 70-93%). Radio drills, call downs and follow-up increase communication and collaboration among HCC partners while building communication redundancy. Technical assistance is provided to partners when requested.

COVID-19 Phase 3 After Action Report

The COVID-19 Pandemic Response Phase 3 After Action Report (AAR) for the time period April 1, 2021 through May 11, 2023 (expiration date of the federal COVID-19 Public Health Emergency declaration) was created on behalf of the HCC. The AAR is posted to the CHSCPR.org Member Portal.



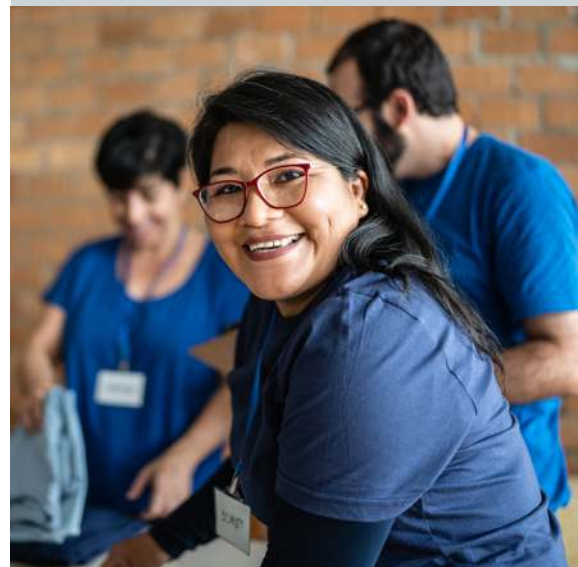
EMERGENCY OPERATIONS COORDINATION

Developing processes for notification and information exchange of healthcare delivery between relevant response partners, stakeholders, and healthcare organizations to determine immediate resource needs.

In order to assure emergency operations coordination during real and planned events, CDPH provides a linkage between HCC partners and City agencies through the City of Chicago Emergency Operations Plan.

Enhancements were made to the patient tracking system, EMTrack™, and the EMResource™ information sharing platform. The 213 Resource Request and the 205 Communication ICS forms and processes within EMResource™ were updated to improve the transparency of available and deployable resources. Training opportunities included in person hospital site visits and deployment of iPad technology to facilitate ease of patient tracking procedures.

Activation examples during special events include Lollapalooza, the Bank of America Chicago Marathon, and the Chicago Pride Parade. Real events include the ongoing COVID-19 response, New Arrival, Migrant response, Mpox vaccination campaign, the Pediatric Respiratory Surge, and Ebola Virus Disease monitoring.



MEDICAL SURGE

Assuring the readiness of the healthcare system to respond to an influx of ill or injured patients during incidents that exceed the limits of the normal medical infrastructure within the community.

Members of the HCC's Medical Surge Committee, chaired by the Regional Hospital Coordinating Center (RHCC) of EMS Region 11, contributed to the review and update of the Evacuation/Shelter-in-Place Annex, including more accurate documentation of hospital evacuation supplies and updated contact and appendix information. Additionally, after its creation, Medical Surge Committee members collaborated on updates to the newly developed Radiation Emergency Surge Annex.

As the surge of pediatric respiratory hospitalizations intensified throughout the Fall of 2022, the Medical Surge Committee met to share situational awareness and surge response resources. Monitoring and reporting pediatric bed availability in EMResource™ became a critical decision-making tool throughout the surge. Situational awareness and preparedness resources for Ebola, Marburg Virus Disease, and Mpox were also shared among Committee members throughout the year, and hospital members benefited from a site visit by representatives from the National Emerging Special Pathogens Training and Education Center (NETEC).

In preparation for special events and exercises, the Medical Surge Committee met regularly to share information and preparedness and response priorities. Hospital site visits were prioritized by level of resource need and health equity considerations to build EMResource™ and EMTrack™ capabilities among staff members, address preparedness gaps, and encourage HCC participation.



RESPONDER SAFETY & HEALTH

Developing, refining, and sustaining strategies to assist healthcare organizations with planning, equipping or training to meet preparedness goals.

The HCC has developed a protocol to facilitate the replenishment of pre-deployed disaster caches and promote emergency preparedness, mitigation, response and recovery capabilities of participating member organizations. Thirty-one hospitals and healthcare partners participated in the disaster cache purchase program where shelter-in-place, responder, and decontamination supplies were forward deployed. Supplies most frequently ordered were treatment cots for use during medical surge and PPE kits.

Additional responder safety supply caches were maintained at a centralized location in a ready state.

Pediatric responder supplies were forward deployed to the Chicago Fire Department Emergency Medical Services Division based on identified needs.



PRESENTATIONS

Stakeholders delivered multiple presentations at healthcare conferences this year.

National Association of County and City Health Officials (NACCHO) Preparedness Summit April 24-27, 2023 Atlanta, Georgia

- “Increasing patient tracking compliance by harnessing frontline clinician engagement” (CDPH - poster presentation)
- “Patient Distribution Tool for Mass Casualty Incidents in a Large Metropolitan Setting” (RHCC and Readiness Response Coordinator – oral presentation)
- “RAIN: Simplifying Decon Response for Hospital First Receivers” (RHCC and Readiness Response Coordinator – poster presentation)
- “Building Resilience with HeartMath at the American Red Cross (RHCC – oral presentation)

World Association for Disaster and Emergency Medicine May 9-12, 2023 Killarney, Ireland

- “Patient Distribution Tool for Mass Casualty Incidents in a Large Metropolitan Setting” (RHCC and Readiness Response Coordinator – oral presentation)
 - Abstract published in academic journal: Prehospital and Disaster Medicine
- “RAIN: Simplifying Decon Response for Hospital First Receivers” (RHCC and Readiness Response Coordinator – oral presentation)
 - Abstract published in academic journal: Prehospital and Disaster Medicine
- “Increasing patient tracking compliance by harnessing frontline clinician engagement” (CDPH - poster presentation)

ELEVATE Juvare Users Conference May 17-19, 2023 Atlanta, Georgia

- “Prep for the Inevitable: Patient Tracking Education for Frontline Providers” (CDPH - PowerPoint Presentation)



The Chicago Healthcare System Coalition for Preparedness and Response, including the development of this document, is funded by the Health and Human Services ASPR Hospital Preparedness Program, awarded to the Chicago Department of Public Health.

www.chscpr.org