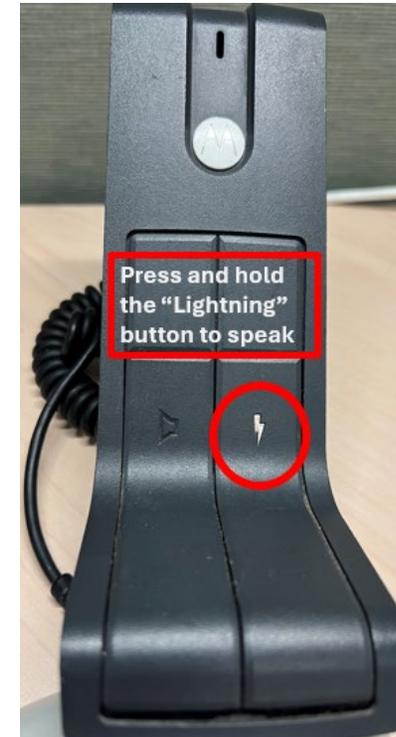


# Anyone Can Answer the STARCOM Radio



## How to respond when your hospital is called out

- Press and hold mic button
- Wait a second or two before speaking
- State "[Name of hospital] copies, over"
- Use plain language when responding, no number or color codes
- Every radio is assigned a five- or seven-digit ID and can be identified

For clarification on messages, email  
CDPH Public Health Emergency  
Operations Center (PHEOC) at  
[CDPHPHEOC@CityofChicago.Org](mailto:CDPHPHEOC@CityofChicago.Org)

Deliver vital radio communication information to:

Hospital's Emergency Contact Name

Contact number

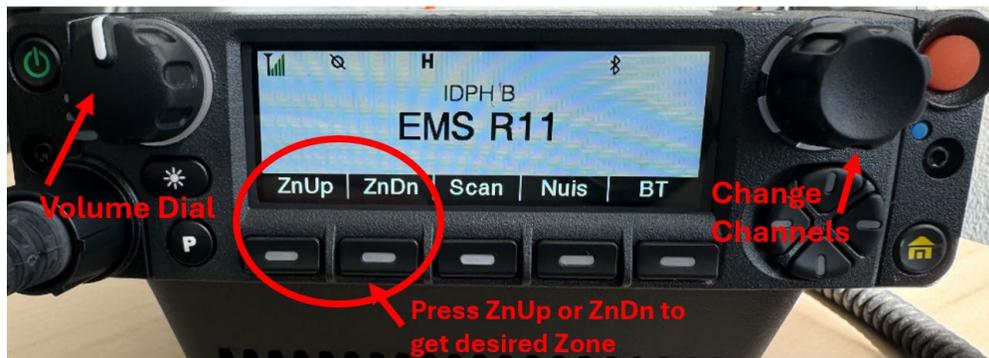
# Hospital STARCOM Radio Setup

- **STARCOM**

- Newer radios – Zone IDPH B, Channel 13 (screen will read “IDPH B EMS R11”)
- Older radios – Zone B, Channel 15 (screen will read “B EMS R11”)

**Note:** If you see anything other than that, you may have to switch it back

- Newer radios



- Older radios



1. Press the “Zone” Button to change zones and choose Zone B
2. Press the “Home” Button when on the right Zone
3. Use the dial to navigate to “B EMS R11”, on channel 15.

Any concerns with STARCOM, contact IHA at [chscpr@team-iha.org](mailto:chscpr@team-iha.org)



Click on this QR code to see a brief 5:31 minute video on STARCOM21 Radio Basics, or use your browser to navigate to:

<https://bit.ly/STARCOMBasics> if unable to scan the QR code